Shipping Policy

Document Reference: DOC-FNM-SP-2026 | Effective Date: 2026 | Jurisdiction: Republic of South Africa

1. Nationwide South African & International Shipping Coverage

Hygienical (Pty) Ltd trading as Higiene ships nationwide across all nine provinces of the Republic of South Africa (servicing metropolitan centres, regional towns, and over 1,400 PUDO Smart Locker terminals) as well as internationally via Bob Go / Aramex Global.

2. Order Processing & Dispatch Turnaround

- **Same/Next-Day Dispatch:** Orders confirmed before 14:00 SAST on business days (Monday to Friday, excluding South African public holidays) are packed and dispatched within **24 business hours**.
- **Weekend & Holiday Orders:** Orders placed after 14:00 on Friday, over the weekend, or on a public holiday are prioritized for dispatch on the next business morning.
- **Protective Liquid Packaging:** All 500 ml Shower Gel bottles and 50 ml Spray bottles feature tamper-evident shrink seals over the dispensing caps and are packed in double-walled corrugated shipping cartons with internal shock protection.

3. Shipping & Handling Rates & Free Shipping Threshold

Shipping Service	Orders Under R449.00	Orders R449.00 & Above	Logistics Partner
PUDO Smart Locker Collection (S&H)	R70.00 Flat Rate (Box Included)	**FREE (R0.00)**	PUDO / The Courier Guy
Door-to-Door Courier Delivery (2–4 Days)	R110.00 Flat Rate	**FREE (R0.00)**	The Courier Guy / Bob Go
Remote & Outlying Areas	R165.00 Standard	**R65.00 (Subsidized)**	National Road Freight
International Express Courier (5–10 Days)	R495.00 Standard	**R495.00 (Up to 2 kg)**	Bob Go / Aramex Global

4. Waybill Generation & Live Tracking

As soon as your parcel is scanned by the courier, you will receive an automated notification via SMS, WhatsApp, or Email containing your official **Waybill Number** and a live tracking link so you can monitor your shipment in real time from our depot to your doorstep or locker.

Merchant & Legal Entity: Hygienical (Pty) Ltd trading as Higiene / Fungus No More™ (Republic of South Africa)
Official Website: https://fungusnomore.co.za | **Support Email:** sales@higiene.co.za / fungusnomore@gmail.com | **WhatsApp / Phone:** +27 (0)74 704 3506
Physical Address: 8 Ferox Street, Aloe Park, Albertinia, 6695, South Africa | **Payment Partner:** Payfast by Network (Merchant ID: 25036133)